



December 1, 2025

Dear Saw Creek Estates Owner,

As part of our ongoing partnership with Saw Creek Community Association, Inc., we are once again sharing detailed information about the annual assessment billing and payment processes, designed to enhance efficiency and streamline operations.

### **Register for the Connect Resident Portal**

An important part of our commitment to delivering an exceptional resident experience is providing property owners with access to the Resident Portal, powered by FirstService Residential Connect™. Your community's portal is a one-step shop for making online payments, viewing your account balance and accessing association documents. Stay tuned for the rollout of more features in the coming months and years. If you haven't already done so, please register for this service now!

Step 1: Log onto <https://sawcreekestates.connectresident.com>

Step 2: Click the Login button and then select the option to Create Account

Step 3: Register with both your mobile number and email address

NOTE: If you need further assistance registering, please call our team 24/7 at 800.870.0010

### **Making Association Payments**

Included on the resident portal is easy access to ClickPay, our online third-party payment provider. By selecting [Make Payment](#) from your residential dashboard, payments can be [made online by ACH draft or credit/debit card](#). Please have the enclosed 2026 annual invoice handy as you'll need to reference your account number, property address and the primary property owner's name when registering for ClickPay the first time.

If you utilize the [Bill Pay](#) feature with your financial institution, FirstService Residential is a registered "payee" and eligible for electronic funds transfers. To ensure your payments are posted correctly, please include your FirstService Residential account number which can be found on the enclosed billing statement.

If you prefer to [mail a check](#), please use the payment coupon at the bottom of the enclosed statement. *Note that paper checks can take over 7 days to reach their destination via USPS First-Class Mail. Please consider alternate payment methods noted above to ensure timely receipt of your payments.*

Remember that the Member Services Office does not accept annual assessment payments. Mailing your check to the office will only delay receipt of your payment. All other payments (gate cards, guest badges, fobs, citations, etc.) will be accepted until further notice — but only by check and credit/debit card. No Cash!

For any questions, please reach out to [accounting@sawcreek.org](mailto:accounting@sawcreek.org). We are always available to help address your concerns.

Sincerely,

A handwritten signature in blue ink, appearing to read "Peter Poliakine".

Peter Poliakine,  
Accounting Manager